



May 2009

NEWSLETTER



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Christine Jackson President
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Home of Peel Seniornet

GENERAL MEETING Tuesday 21st April 2009

President Christine Jackson opened the meeting and welcomed everyone.

Greetings to member – Jan McGlin. She helped to form PSN 10yrs ago when co-coordinator of Mandurah Seniors Centre and has renewed her membership. Welcome Jan.

CLUB NEWS :

Unfortunately the application to Telstra for the Grant to give lessons for mobile phones education was unsuccessful. They apparently received more applications than they are able to fund. They felt ours didn't meet the *educational criteria!* However I believe we are able to plan lessons with the help of a purchased disk. We are in fact working out a plan with the help of a band of volunteer members from Peel Senior Net !

We attended an interesting meeting earlier this month chaired by Kerrie Robinson re future program planning of the Computer room. (It's getting so busy) The Click programs with the help of a grant from the Education Department are planned to continue.

PSN will also continue training and general computer help on the first and third Wednesdays of each month. General Access also to continue on Thursdays each week with PSN member in attendance.

The Centre plans to have a 'Service Agreement' for the computers to cater for any break downs.

Kerrie also told us that a Lottery Grant is being looked into for a 3-5 year plan for the Center to cater for future needs.

Lastly a Pro-rater rate for new membership for the center and from 1st April that is \$20.

Social Diary

Tuesday May 5, Cicerellos coffee & cake \$5.- Stay for lunch?

Tuesday June 2, Stage Door Rest. Coffee & cake. \$7.

Tuesday July 11th, Peel Zoo (Not booked yet) - *costs seem reasonable* -

Sanctuary Park Drive Pinjarra – Seniors \$13.50 or Pensioner Group.

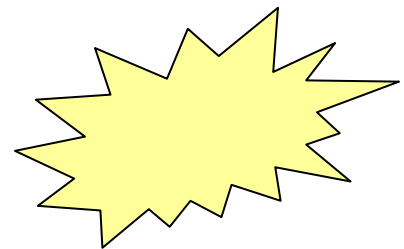
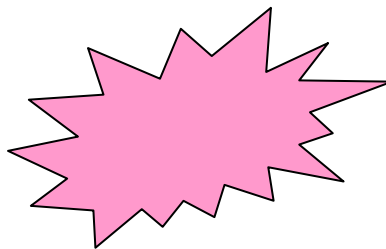
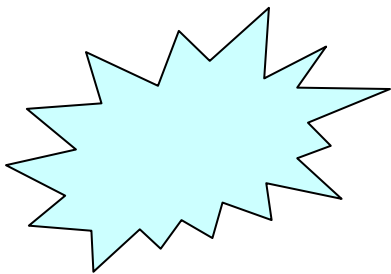
Discounts 15 people and over, entrance is \$10 p.p. There are three barbecues, people can do their own or the Zoo can put on a hot dog with sausage, pickles, mustard etc. for \$5 p.p. plus tea and coffee.

Nearby winery and chicken store. Need to book a couple of days ahead, plenty of parking space,

Members enjoying a restful cuppa at Gloria Jeans at the April Coffee morning



Later stretching our legs in a walk along the Eastern Foreshore.



Training Sessions *Reminder – 1st & 3rd Wednesdays of each month.*

'Training' Sessions are on the website. These may be adjusted from time to time.

Coming up

6th May in the morning 'Excel Basics' with Tom Hoffman.

General Help with Arthur Turvey in the afternoon.

20th May / morning. 'Image Manipulation' (Picaso etc) with Kingsley Klau

We encourage you to register for the next Training series with Tom which will commence in July.

A bit of news regarding our speaker last month. Member Bill Robinson has sent a letter to Don Randall MP on behalf of PSN for be forwarded to Peter Garrett, Regarding the urgency of dealing with the threat of cane toads in the Kimberleys and how we could be of assistance.

Bill would also like someone to take on the PSN mail laptop. Would you tell Bill if you are interested please (instruction will be given).

By the way did you know that Mobile phone numbers are going to become public property so it's advisable to register your mobile number with 'donotcall.gov.au' register.

Question Time

This month we enjoyed mainly a general discussion. This as always includes very useful hints.

Rob Waugh, our librarian, however took the opportunity to asked for 6 books still outstanding, to be returned to our library a.s.a.p.

Merv Brindley spoke about a problem with his computer 'MSOffice 2003' and he was told by Microsoft that he has an illegal copy even though it may be standard now. After enquiry with a technician Merv was told to download "Open Office 2009" (140 MB) which is free by typing in 'Open Office.com.au which will start the download. He's happy now! This will open up all Office presentations available. (Must uninstall the old one first of course). It will take an hour or so to download. All the old parts are still there, but names are a little different.

A question on automatic download came up apparently you only get the ongoing updates on what is on your computer at present. Microsoft will assist if necessary, they are very helpful.

John MacMahan informed us that he will be very happy to assist in downloading Open Office for anyone needing assistance. Thank you Mac.

Margaret Green then presented afternoon tea.



The usual exchange of information took place which is one of the attractions of the tea break !

Our Speaker for April was Karen Allen.



Karen gave an excellent presentation on Internet Banking.

She described the easy to use and secure way to access your account and explained how to go about it. First log on then it's easy to view your account balances which are on one page .

For example using BPAY and choosing from a list click Payment & Transfers, for example, payments can be viewed or paid .

Karen told us how safe Internet Banking is and her bank are confident with their online security system that guarantees money and personal details are safe when you use Bankwest Online Banking.

If you do have a loss resulting from an unauthorized transaction the bank will reimburse.

Then of course, issue you with a new Secure Code that will replace your existing Secure Code.

Security is very important and continuous monitoring takes place but your own Firewalls protect your information by blocking unauthorized network traffic. There is an Online Banking Timeout automatically after 15mins of inactivity. For maximum security , click on the Secure Logoff button when leaving your computer.

It is advisable to change your Secure Code at least once a month. Avoid using family , friend or pet names.

Banks never send out email messages which can be from a fraudster who copy bank sites.

Avoid websites and emails that often look legitimate – they're not!

Watch for scams at all times. 'Phishing' for example, this refers to emails that trick people into giving out their personal and banking information. The scammers are generally trying to get information about you bank account . This information is then used to steal your money.

To protect yourself, never send money or give credit card or online account details to anyone you do not know and trust. The same applies for over the phone . Always delete Unsolicited emails. Don't click on any links in a spam email or open any files attached to them.

Card Skimming is another illegal copying of your information from the magnetic strip of a credit or ATM card. The scammers try to steal you details so they can access your accounts. It is wise not to let your card out of site when paying a bill for example. Just recently suspicious card slots on ATM machines for unauthorized transaction have been found! This has been well publized.

Karen explained how easy it is to pay bills.

Members were very interested in all Karen had to say, as pictured. Every assistance is given by the Bank should you need it. There is also a practice area called 'BOB' with step by step instructions.



At the end of her talk we thanked Karen for an excellent presentation and presented a 'Certificate of Appreciation' to her.

The Raffle result was Orange T.95 won by Gloria Stevenson.

President Christine then reminded members that next months meeting will be on Monday 25th May.

See you all there.



Christine.

Here's a helpful 'Undo Trick'

If you use computers a lot, you probably find yourself out in the real world wishing you had an Undo command). Well, the "universal" undo shortcut is: Ctrl+Z.

Ctrl+Z is normally used in word processing documents, but it also works just about anywhere in windows. Let's say you accidentally drag an icon to your desktop and really wish you had it to do over. Well, hit Ctrl+Z and the icon vacates your desktop and jumps back to wherever it was before.

Works with Windows Explorer too. Let's say you accidentally delete a file. Instead of going to the recycle bin to recover it, hit Ctrl+Z .

Note that this only works if you are sending the file to the recycle bin. If you hold down the Shift key while you delete, thus bypassing the recycle bin, the file is gone for good. All the Ctrl+Z ing in the world won't help.